

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 24th day of August' 2022
C.G.No.33/2022-23/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. K. Ramamohan Rao
Sri. S.L.Anjani Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Murali Krishna Reddy,
2-164/3,Plot No.116,
TTD plots,
Srilakshmi Nagar,
M.R. Palli,
Tirupati,
Chittoor Dt.

Complainant

AND

1.Asst.Accounts Officer/ERO/Town-1/Tirupati.
2. Deputy Executive Engineer/Town-1/Tirupati

Respondents

ORDER

1. Complainant filed complaint stating that he is having domestic service vide SCNO.5523102001944.The meter was found defective in the month of June'2022 and it was replaced by the department and issued CC bill for ₹5,818 he paid that bill. Again he received huge amount of CC bill in the month of August'2022 for an amount of ₹79,125. Hence approached the forum to revise his bill and requested to resolve his case.
2. The case was registered as C.G.No.33/2022-23/TirupatiCircle.


DESPATCHED

DATE 24/8

3. The complainant also filed an application on 8.8.2022 to give interim directions not to disconnect the said service for non-payment of disputed amount of CC bill for the month of July'2022 during pendency of the case before this forum and interim directions were issued as per orders in IA No.6/2022-2023/Tirupati Circle, Dt: 11.8.2022.
4. Respondents filed written submission stating an amount of ₹78,817 was withdrawn and issued revised bill for ₹308 to consumer and complaint is redressed.
5. The complainant also made a phone call on 18.8.2022 @ 4.00P.M. to this forum and informed to the Secretary of this forum that his grievance was resolved by the department and hence requested to close the grievance.
6. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favour of the complainant.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 24th August'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

DESPATCHED
DATE: 24/8/22

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.